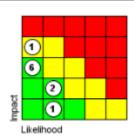
Service Risk Register Environmental Services



Generated on: 17 June 2009

Facilities

Current Heat Map



FE 01 Sale/purchase of property at incorrect values and asset valuations not shown at true balance on balance sheet							
Risk Code	Risk Title		Description		Status		
FE 01	Sale/purchase of property at incorrect values and asset valuations not shown at true balance on balance sheet		Sale/purchase of property at incorrect values and asset valuations not shown at true balance on balance sheet		>		
Consequences Financial cost to the			ne Council and breach of S123 Local Gov Act.				
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead			
		4	B2 Noticeable	DI 11.1			
		Current Rating	Current Rating Description	P	hil Long		
+		4	B2 Noticeable	Last R	Review Date		
mpact		Target Rating	Target Rating Description				
	ihood			28,	/05/2009		

FE 02 Failure to adhere to correct procedures in Landlord and Tenant matters.						
Risk Code	R	isk Title	Description		Status	
FF () / Procedures in Landlord and		s in Landlord and	Failure to adhere to correct procedures in Landlord and Tenant matters.		•	
Consequences Not obtaining vacant po			nt possession of properties when required	d.		
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		3	C1 Noticeable	Dhillong		
		Current Rating	Current Rating Description	r	hil Long	
, Q		3	C1 Noticeable	Last R	Review Date	
Impact		Target Rating	Target Rating Description			
<u>E</u> Likelihood				28,	/05/2009	

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FE 03 Failure in carrying out rent and lease reviews						
Risk Code	Risk Title		Description		Status	
FE 03 Failure in carrying out rent and lease reviews.			Failure in carrying out rent and lease reviews.		②	
Consequences Not maximising ren		Not maximising re	ntal income			
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		3	C1 Noticeable	Dhillen		
		Current Rating	Current Rating Description	r	hil Long	
Į O		3	C1 Noticeable	Last R	Review Date	
	Likelihood	Target Rating	Target Rating Description	28,	/05/2009	

FE 04 Capital projects						
Risk Code	Risk Title		Description		Status	
FE 04 Capital projects		tal projects	Capital projects		②	
Consequences Failure to impleme		Failure to impleme	nt and complete within specified dates. E	xceed budge	et. Reputation	
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		4	B2 Noticeable	District		
_		Current Rating	Current Rating Description	P	hil Long	
+		4	B2 Noticeable	Last R	Review Date	
Impact		Target Rating	Target Rating Description			
E Likelihood				28,	/05/2009	

FE 05 Street Lighting - knockdowns							
Risk Code	R	isk Title	Description			Status	
FE 05	Street Lighting - knockdowns		Street Lighting - knockdo	wns		<u> </u>	
Conseq	uences	Exposure of public	to risk of electrocution. He	ealth & Safety			
Current Risk Matrix		Previous Rating	Previous Rating Description		SMT Lead		
		4	D1 Noticeabl			Dhiller	
O		Current Rating	Current Rating Description D1 Noticeable		Phil Long		
		4			Last Review Date		
Impact		Target Rating	Target Rating Description				
	lihood	3	C1 Noticeable		28	/05/2009	
Risk Ac	tions		·				
Status	Code	Title		Progress Bar		Lead	
D	Risk FE 01	Monitor any in hour k action taken	nock downs to ensure prompt	25% Phil Lo		g; David Summers	
>	Risk FE 02		Monitor any knockdowns to ensure that there are no in or out of hours issues with the authorities' esponse		Phil Lon	g; David Summers	

FE 06 Street Lighting						
Risk Code	Risk Title		Description		Status	
FE 06	FE 06 Street Lighting				Ø	
Consequences		Possibility of colum	nn collapse			
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		3	C1 Noticeable	District		
		Current Rating	Current Rating Description	Phil Long		
Ţ O		3	C1 Noticeable	Last R	Review Date	
Impact		Target Rating	Target Rating Description			
£ Likelihood				01,	/06/2009	

FE 07 Failure to regularly inspect the condition of all buildings						
Risk Code	Risk Title		Description		Status	
FE 07 Failure to regularly inspect the condition of all buildings					Ø	
Consequences		Health & safety an	d legal implications			
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		3	C1 Noticeable	Dhillian		
		Current Rating	Current Rating Description	r	hil Long	
, O		3	C1 Noticeable	Last R	Review Date	
mbact		Target Rating	Target Rating Description			
	lihood			01,	/06/2009	

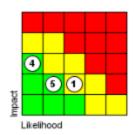
FE 08 I	Property U	Init – team mem	ber leaving		
Risk Code	Risk Title		Description		Status
FE 08 Property Unit – team member leaving					②
Consequences Backlog of work / f		Backlog of work / f	failure in delivery of service		
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead	
		3	C1 Noticeable	District and	
		Current Rating	Current Rating Description	P	hil Long
_ 0		3	C1 Noticeable	Last R	Review Date
mpact		Target Rating	Target Rating Description		
E Likelihood				01,	/06/2009

FE 09 Street naming & numbering – incorrectly addressed						
Risk Code	Risk Title		Description		Status	
FE 09 Street naming & numbering – incorrectly addressed					٥	
Consequences Reputation / final		Reputation / financ	cial			
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		3	C1 Noticeable	D	hillong	
		Current Rating	Current Rating Description	Phil Long		
, O		3	C1 Noticeable	Last R	Review Date	
mbact		Target Rating	Target Rating Description			
	ihood			01,	/06/2009	

FE 10 Property Unit – inadequate training						
Risk Code	Risk Title		Description		Status	
FE 10 Property Unit – inadequate training		•			٥	
Consequences Not keeping		Not keeping with u	p to date with legislation etc resulting in lo	osing profess	sional qualification	
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead		
		2	A2 Noticeable	District and a		
		Current Rating	Current Rating Description	r	hil Long	
+		2	A2 Noticeable	Last R	Review Date	
mbact		Target Rating	Target Rating Description			
£ Likelihood				01,	/06/2009	

Health & Environment

Current Risk Matrix



HE 01 Inadequate capacity to respond to major incident							
Risk Code	R	isk Title	Description			Status	
HE 01	Inadequate capacity to respond to major e.g. food poisoning, major contamination introduction of new legislation e.g. Private Supplies or new area of work		ation risk or				
Consequences section-Inadequa		section-Inadequate	d to such incident/legis e skills and knowledge- assessment by externa	Unable to comply v	with statutor		
Current Risk Matrix		Previous Rating	Previous Rating Description		SMT Lead		
		6	B3 Signifi	icant		hil Long	
		Current Rating	Current Rating Description B3 Significant Target Rating Description		Phil Long		
		6			Last Review Date		
mbact	0	Target Rating			11/06/2009		
_	ihood	4	B2 Noticeable				
Risk Ac	tions						
Status	Code	Title		Progress Bar		Lead	
	Risk HE 01-		oritisation of work by SUM stance from Partnering	25%	Phil Long; S	teven Richmond	

HE 02 Inadequate staffing capacity to respond to the existing commitments and	
government initiatives on sport, play and leisure	

Inadequate staffing capacity	Risk Code
to respond to the existing HE 02 commitments and government initiatives on sport, play and leisure	HE 02

Consequences

-failure to deliver the Big Lottery Programme-Inadequate skills and knowledge-failure to capitalize on financial grants for the District-failure to advance initiatives in play and sport

Current Risk Matrix

ti					
mpac)			
Ĕ					
Likelihood					

Previous Rating	Previous Rating Description	SMT Lead
4	B2 Noticeable	Dhil Long
Current Rating	Current Rating Description	Phil Long
4	B2 Noticeable	Last Review Date
Target Rating	Target Rating Description	
		11/06/2009

HE 03 Recruitment & Retention of staff

Risk Code	Risk Title	Description	Status			
HE 03	Recruitment & Retention of staff		Ø			

Consequences

-Inadequate staffing to fulfil service requirements-Difficulty recruiting due to high house prices and national shortage of EHO's-Inadequate experienced and specialised staff-Failure to meet legislative requirements.

Matrix					
**					
npac		0			
Likelihood					

Current Risk

Previous Rating	Previous Rating Description	SMI Lead
4	B2 Noticeable	Phil Long
Current Rating	Current Rating Description	Pilli Long
4	B2 Noticeable	Last Review Date
Target Rating	Target Rating Description	
		11/06/2009

HE 04 Private Water Supply regulations					
Risk Code	Risk Title		Description		Status
HE 04	Private Water Supply regulations			Ø	
Consequ	uences	Non compliance wi	th statutory duty		
	Current Risk Matrix Previous Rating		Previous Rating Description	SI	MT Lead
		3	C1 Noticeable	D	hillong
		Current Rating	Current Rating Description	P	hil Long
0		3	C1 Noticeable	Last R	Review Date
Impact		Target Rating	Target Rating Description		
Likelihood				11,	/06/2009

Likel	lihood						
HE 05 Contaminated Land.							
Risk Code	Risk Title Desc		Description		Status		
HE 05	Contaminated Land		Requirement to identify number of sites of potential concern and number of sites where remediation of land is necessary		٥		
Consequences provide funding fo			nt contaminated land strategy and limit the additional resources. Shared officer post by CS&L 31/1/08.				
Current Risk Matrix		Previous Rating	Previous Rating Description	SI	MT Lead		
		4	B2 Noticeable	D	hillong		
		Current Rating	Current Rating Description	ŗ	hil Long		
		4	B2 Noticeable	Last R	Review Date		
mpact		Target Rating	Target Rating Description				
Likelihood				11,	/06/2009		

HE 06 Health & Safety Enforcement					
Risk Code	Risk Title		Description		Status
HE 06	Health & Safety Enforcement			Ø	
(a) Failure to participate in the FIT 3 programme for 2008/09. New Section 18 requirem published and needs reviewing. Have up to 3 years to comply. (b) Incorporate H&S wi ISO 9001:2000 Quality Management System					
Current Risk Matrix		Previous Rating	Previous Rating Description	SI	MT Lead
		3	C1 Noticeable		hil Long
		Current Rating	Current Rating Description	P	hil Long
0		3	C1 Noticeable	Last F	Review Date
Impact		Target Rating	Target Rating Description		
	lihood			11	/06/2009

HE 07 MVM Software and e government developments						
Risk Code	Risk Title		Description		Status	
HE 07	MVM Software and e government developments				Ø	
Conseq	uences	October 2005 Ne	e MVM system which deals with all Env Health and Housing systems installed in 2005 Next step is to link to the corporate gazetteer to permit the functioning lov smart options e.g. mobile working etc			
	Current Risk Matrix Previous Rating		Previous Rating Description	SMT Lead		
		4	B2 Noticeable	D	hillong	
		Current Rating	Current Rating Description	r	hil Long	
		4	B2 Noticeable	Last R	Review Date	
Impact		Target Rating	Target Rating Description			
	ihood			11,	/06/2009	

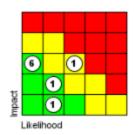
HE 08 Compliance/performance on new NI Indicators					
Risk Code	Risk Title		Description		Status
HE 08	•	e/performance on NI Indicators			②
Consequ	Consequences Poor performance nationally reflecting on Comprehensive Area Assessment (CAA)				
	Current Risk Matrix Previous Rating		Previous Rating Description	SI	MT Lead
		3	C1 Noticeable	D	hillong
		Current Rating	Current Rating Description	r	hil Long
_ 0		3	C1 Noticeable	Last R	Review Date
Impact		Target Rating	Target Rating Description		
	ihood			11,	/06/2009

HE 09 Food Safety					
Risk Code	F	Risk Title Description			Status
HE 09	Fo	(a) Implementation of new FSA Code of Practice and Food Safety Monitoring system (LAMES) (b) Introduction of Scores on the Doors			②
Consequences Consequent scrutiny of FSA					
Current Risk Matrix Previous Rating		Previous Rating	Previous Rating Description S		1T Lead
		4	B2 Noticeable	Dhillong	
	Current Rating		Current Rating Description	P	hil Long
		4	B2 Noticeable	Last Review Date	
mbact		Target Rating	Target Rating Description		
	ihood			11,	/06/2009

HE 10 Local Air Quality Management (LAQM)-Air Quality Review and Assessment					
Risk Code	R	isk Title	Description		Status
HE 10	Local Air Quality Management (LAQM)-Air Quality Review and Assessment				Ø
Consequences Declare Air C		Declare Air Quality	efra deadline. Possibility of requirement to management AreaLA highlighted as a rowide explanation to Minister		<i>J</i> ,
	ent Risk atrix	Previous Rating	Previous Rating Description	SI	MT Lead
		3	C1 Noticeable	DI 11.1	
		Current Rating	Current Rating Description	Γ	hil Long
, O		3	C1 Noticeable	Last F	Review Date
Like	ihood	Target Rating	Target Rating Description	11	/06/2009

Streetscene

Current Heat Map



SS 01	SS 01 Waste Management (recycling & refuse collection)					
Risk Code	Risk Title		Description		Status	
SS 01	Waste Management (recycling & refuse collection)		Meeting recycling standards. Vehicle failure. Strikes. Failure of management systems. Limited contracts for composting and dry recyclables		•	
Conseq	uences	Failure to collect refuse to 23K households resulting in adverse publicity/environmental public health issues. Removal of service from RDC. Possible removal of funding. Difficulti in marketing recyclable products if businesses fail			= -	
	ent Risk atrix	Previous Rating	Previous Rating Description	SI	MT Lead	
		3	C1 Noticeable	Dh'll I a a a		
		Current Rating	Current Rating Description	r	hil Long	
0		3	C1 Noticeable	Last R	Review Date	
mbact		Target Rating	Target Rating Description			
	ihood			11,	/06/2009	

SS 02 I	SS 02 Failure to provide a collection service for Trade Waste.					
Risk Code	Risk Title		Description			Status
SS 02	Failure to provide a collection service for Trade Waste.		LATS was	Increased levels of landfill tax by central government plus LATS liabilities potentially pricing District provided trade waste out of the existing market. (NB external contractors are not faced with the same LATS penalties)		
Conseq	uences	Loss of revenu Revenue budg		oss of customers. Potential increase in cos aplications.	t re domesti	c waste collection.
	ent Risk atrix	Previous Rat	ing	Previous Rating Description	SI	MT Lead
		3		C1 Noticeable	D	hillong
		Current Rati	ing	Current Rating Description	P	hil Long
_ 0		3		C1 Noticeable	Last R	Review Date
mpact		Target Ratio	ng	Target Rating Description		
	ihood				11,	/06/2009

SS 03 Failure to provide a street cleaning service.					
Risk Code	Risk Title		Description		Status
SS 03	Failure to provide a street cleaning service.				②
Consequences			Environment Protection Act. Adverse purvice not carried out. Reputation of the Co	•	onmental/public
	ent Risk atrix	Previous Rating	Previous Rating Description	SI	MT Lead
		3	C1 Noticeable	D	hil Long
		Current Rating	Current Rating Description	Ρ	hil Long
₊ 0		3	C1 Noticeable	Last R	Review Date
mpact		Target Rating	Target Rating Description		
	ihood			11,	/06/2009

SS 04 Failure to ensure that Taxi's are appropriately licensed.					
Risk Code	Risk Title		Description		Status
SS 04	Failure to ensure that Taxi's are appropriately licensed.				٨
Consequences		Public not protecte charges/vehicle sa	d - physically/financially. Trade unregulat fety.	ted – no con	trol on fees
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead	
		3	C1 Noticeable	District and a	
		Current Rating	Current Rating Description	P	hil Long
_ 0		3	C1 Noticeable	Last R	eview Date
mpact		Target Rating	Target Rating Description		
Likelihood				11,	/06/2009

SS 05 F	SS 05 Failure to secure and administer 'minor contracts'				
Risk Code	R	isk Title	Description		Status
SS 05	Failure to secure and administer 'minor contracts'				Ø
Consequ	uences	Loss of revenue. L	oss of manpower.		
	ent Risk atrix	Previous Rating	Previous Rating Description	SMT Lead	
		2	A2 Noticeable	Divide	
	Current	Current Rating	Current Rating Description	r	hil Long
		2	A2 Noticeable	Last R	Review Date
mbact		Target Rating	Target Rating Description		
_	ihood			11,	/06/2009

SS 06 Failure to maintain vehicles.					
Risk Code	Risk Title		Description		Status
SS 06	Failure to maintain vehicles.		Failure to comply with requirements of C) licence.	Ø
Conseniences			action. Operator's licence withdrawn. Pote manslaughter charges.	entially no se	ervices – depot
Current Risk Matrix		Previous Rating	Previous Rating Description	SMT Lead	
		3	C1 Noticeable	DI II I	
		Current Rating	Current Rating Description	Ρ	hil Long
, O		3	C1 Noticeable	Last R	Review Date
mpact		Target Rating	Target Rating Description		
E Likelihood				11,	/06/2009

SS 07 failure to comply with Health & Safety					
Risk Code	Risk Title		Description		Status
SS 07 Failure to comply with Health & Safety		• •			②
Consequences Injury to staff. Litig			gation. Reputation to the Council. Financi	al cost.	
	Current Risk Matrix		Previous Rating Description	SMT Lead	
		3	C1 Noticeable	Phil Long	
		Current Rating	Current Rating Description		
		3	C1 Noticeable	Last R	Review Date
mbact		Target Rating	Target Rating Description		
Likelihood				11,	/06/2009

SS 08 I	Depot seci	urity is compron	nised.			
Risk Code	R	isk Title	Description			Status
SS 08	Depot security is compromised.					<u> </u>
Conseq	uences	Stolen of damaged	goods/property. Insu	irance costs.		
	Current Risk Matrix Previous Rating		Previous Ratin	g Description	SMT Lead	
		9	C3 Sign	ificant	D	h:1 1
		Current Rating	Current Rating	Description	P	hil Long
	O	9	C3 Sign	ificant	Last F	Review Date
mpact		Target Rating	Target Rating	Description		
	lihood	3	C1 Noticeable		11/06/2009	
Risk Ac	tions	'			1	
Status	Code	Title	Description	Progress Bar	Lead	Latest Note
•	Risk SS 03	Increased CCTV coverage is being investigated. A new fence has been purchased and awaits erection at back of depot	Increased CCTV coverage or new fence at back of depot	70%	Phil Long; Beckie Bennett	New CCTV system implemented, currently looking at cost of upgrading. Fence purchased for rear and awaiting installation

SS 09 Failure to hit performance targets					
Risk Code	Risk Title		Description		Status
SS 09	Failure to hit performance targets				Ø
Consequences		Will pull the Autho adequately	rity down in its CAA assessments. Failure	to manage	data quality
Current Risk Matrix		Previous Rating	Previous Rating Description	SI	MT Lead
		4	B2 Noticeable	DI II I	
		Current Rating	Current Rating Description	P	hil Long
		4	B2 Noticeable	Last R	Review Date
mbact		Target Rating	Target Rating Description		
<u>⊑</u> Likelihood				11,	/06/2009

Key:

Risk	Risk Status				
Ø	ок				
_	Warning				
•	Alert				
?	Unknown				